

# Lincolnshire County Council Civil Parking Enforcement Report 2016 to 2017



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## **Introduction**

Lincolnshire adopted Civil Parking Enforcement (CPE) in December 2012, when the powers to enforce nearly all parking and waiting restrictions were handed over from the Police to the County Council.

As the Enforcement Authority, the Council is responsible for the enforcement of contraventions and the handling of appeals; both areas are legislated by the Traffic Management Act 2004 and Statutory Guidance from the Secretary of State for Transport.

The power to enforce on-street lies with the County Council; powers were delegated to the District and City Councils to enforce their off-street car parks.

The Council continues to work hard to deliver a parking enforcement service that is fair and consistent. In so doing it aims to improve road safety, reduce congestion and tackle anti-social parking and affect improvement in air quality.

This report is part of the responsibilities that Lincolnshire County Council has as the Enforcement Authority for parking and waiting restrictions. It will detail the statistics for the period 1 April 2016 to 31 March 2017 along with explanations of how and why enforcement is carried out.

## **Why are parking restrictions enforced?**

Parking and waiting restrictions serve a variety of purposes, ranging from road safety through to allowing loading and unloading. The restrictions are designed and implemented by the County Council's Highways teams, with the Traffic Orders Team ensuring that the legal underpinnings are in place to show that an Order exists.

The restrictions enable improved traffic flows, lower congestion and allow the public and businesses to gain access to services, businesses and retail areas.

Most drivers take parking restrictions into consideration when going about their day to day business and lives, however, on occasion some drivers decide to flout the restrictions or take a chance that they will not be caught out.

Without enforcement of the restrictions by the Civil Enforcement Officers, human nature would lead others to follow the example of those who ignore the restrictions. Thus the restrictions would be useless, negating the reason for designing and implementing them and leading to confusion with the result that the public would be unable to access important services and facilities.

An example would be an area of limited waiting bays that allowed parking for 1 hour but no return to the bays for 2 hours. The bays have been requested by the owners of a row of small shops to help encourage visitors and to stop all day "commuter" parking.

If the restriction was implemented without enforcement it would soon become worthless as the original problem, all day commuter parking, could swiftly return. Enforcement of the restrictions helps to ensure compliance, allowing shoppers to visit the businesses and helping to keep the area vibrant.

Enforcement is a vital part of keeping the roads safe, traffic moving and allowing fair access for all to amenities, shops and services.

### **Enforcing parking restrictions in Lincolnshire**

In November 2012 the contract for on-street enforcement was awarded to APCOA Ltd. This contract was extended in November 2016 for a further 5 years with the possibility of a 3 year extension. The structure of the enforcement workforce is 1 manager, 1 data analyst, 3 supervisors and approximately 20 CEO's.

Lincolnshire has 9000km of road network within an area of 5921km<sup>2</sup> making our enforcement area amongst the largest in the country.

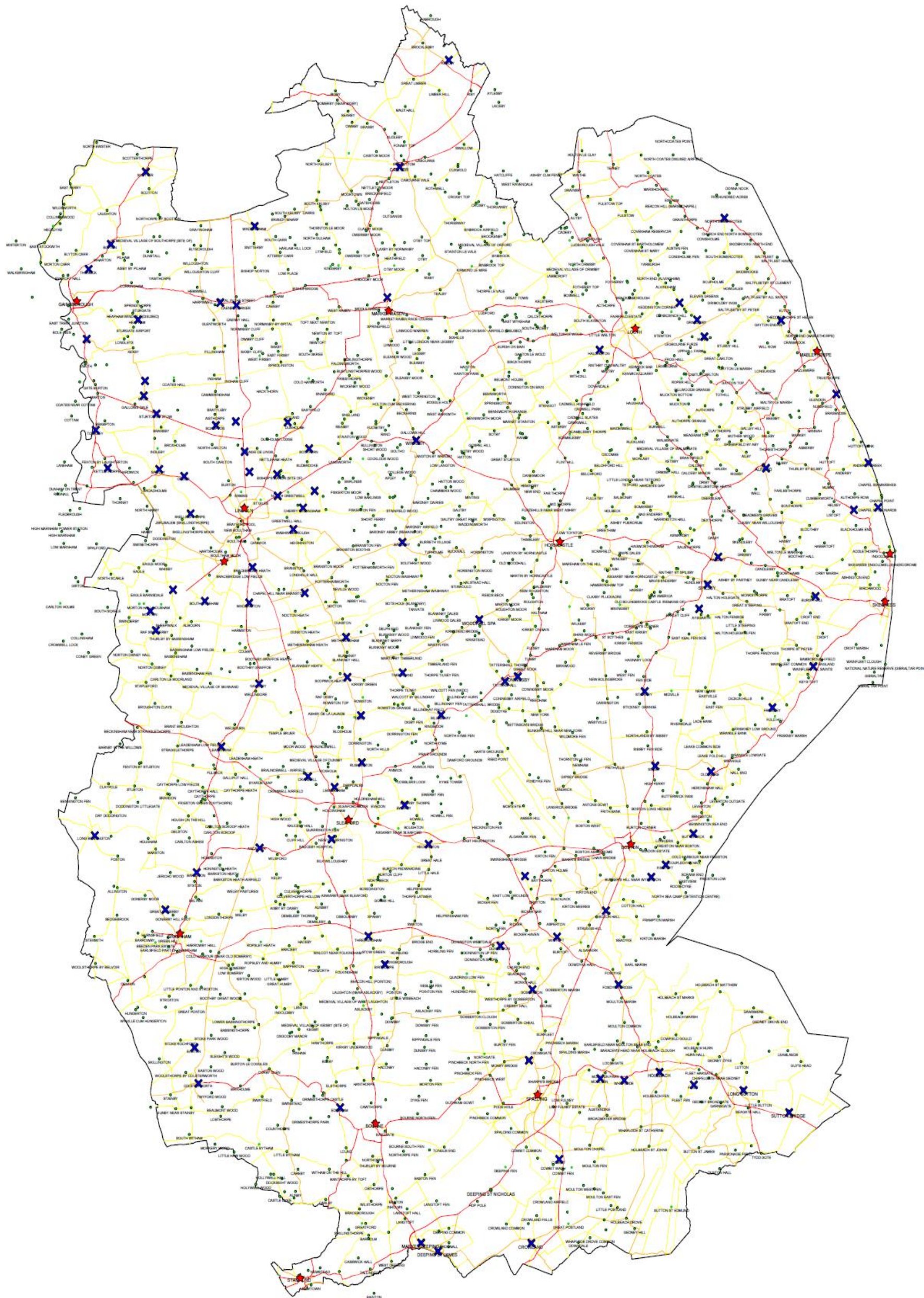
To cover this area with such a small team requires a proactive approach to patrol requirements, customer requests and the efficient use of transport.

For the purposes of enforcement, the County is split into 3 categories, A, B and C. Category A covers town and city centres, along with other high traffic density routes and locations. These locations are patrolled daily. Category B areas are for smaller towns and are patrolled once a week. Category C areas are all other areas, subject to parking restrictions, not covered by category A or B and are patrolled depending on resources available.

CEO's are allocated to a patrol location to meet the councils requirements, however category C areas are also patrolled using cars and scooters. These routes are planned so that the most efficient use of the CEO's time is made, along with lower transport and fuel costs.

The following map shows the locations in the county that have parking and waiting restrictions. The red stars ★ mark the category A locations and the blue X marks a location with one or more parking restrictions in a category B or C location:







## **What are the benefits of enforcing restrictions?**

Parking and waiting restrictions are used to help regulate traffic flow, assist access, increase road safety and contribute to reduced traffic congestion. Uncontrolled parking can cause some serious problems by reducing road safety, denying access for visitors, delaying journey times and adding to air pollution.

It's not just about enforcement though, the CEO's are also seen as a point of contact, advising visitors on where to park, finding amenities and general information about the area.

Regular enforcement has also helped to highlight issues with parking schemes that are not apparent, helping to focus on unintended consequences. Parking schemes in Lincoln, Boston, Stamford and Grantham have previously been changed as the effect of enforcement becomes clear.

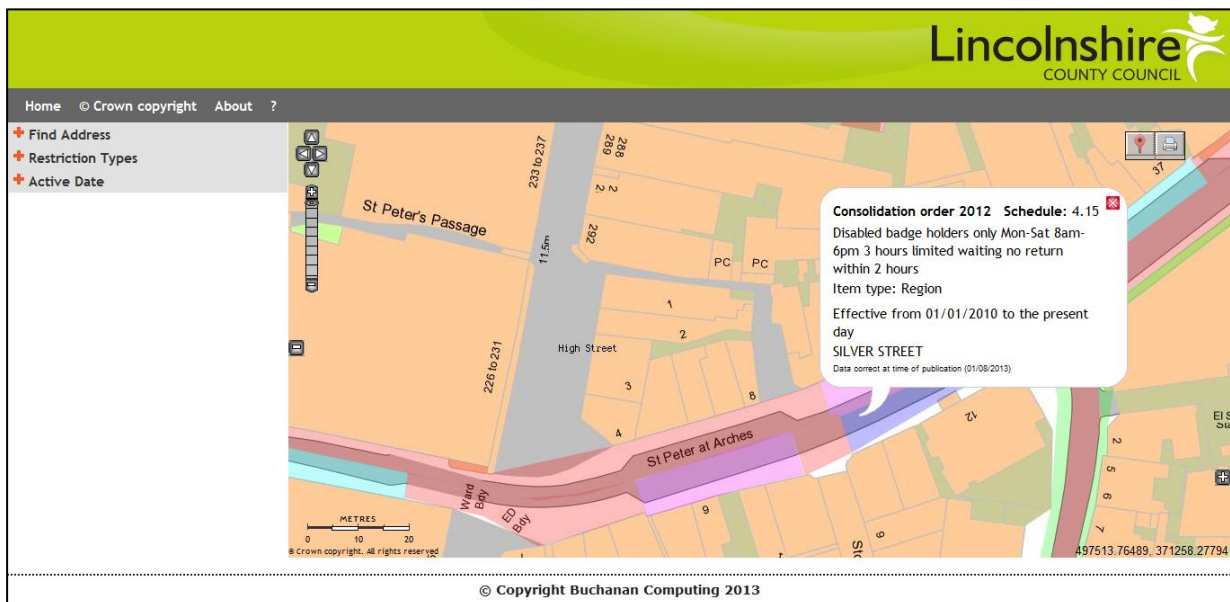
In addition to issuing Penalty Charge Notices, Civil Enforcement Officers also report any defective signs to be repaired or replaced and lines to be refreshed or re-lined as well as fulfilling an ambassadorial role for the council.

## **Partnerships**

A number of successful joint patrols have taken place between Civil Enforcement Officers and Police Constables / Police Community Support Officers. Areas visited include Holbeach, Wainfleet, Friskney and Lincoln. Positive comments were relayed through to Officers by members of the public stating how beneficial it was to see agencies working together creating high visibility patrols, and offering words of advice to motorists when required.

## **On line - Parking and Waiting Restrictions**

All the on-street parking and waiting restrictions throughout Lincolnshire are mapped based; the restrictions are overlaid onto the map of the County's road network. We have used this information to provide the public easy access to all the on-street orders to help them check for restrictions before going to a location or to check for parking and waiting restrictions during the journey. An example of the information can be seen below:



You can access the online traffic orders facility at <http://www.lincolnshiretraffweb.co.uk/>

Our hope is that the information will help drivers to find appropriate parking prior to their arrival and reduce journey times. This would benefit all residents and visitors, helping to reduce congestion, increase traffic flow and assist drivers to avoid parking in contravention of the rules. By November 2017 however, Traffweb is to be replaced by a near identical system hosted by LCC. We envisage there to be savings of between £3,500 and £6,000 per annum on subscription / maintenance costs.

### Statistics and the Parking Account

The council publishes a monthly breakdown of penalty charge notices issued, appeals received and challenges accepted on its website [here](#).

The figures below reflect the penalty charges issued at each level, the number challenged and accepted, reasons for cancellation and the revenue from penalty charges for on-street contraventions:

Penalty charges are issued for contraventions of the parking restrictions. Under government legislation different types of contraventions are classed as higher (£70) or lower (£50) levels. The level is dependent on the seriousness of the contravention. If paid within 14 days, the penalty charge is reduced by 50%.

Issued	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Totals
Higher	1673	1598	1556	1599	1698	1745	1744	1740	1699	1449	1373	1734	19608
Lower	963	994	807	808	824	855	877	1035	886	921	815	815	10600
Total	2636	2592	2363	2407	2522	2600	2621	2775	2585	2370	2188	2549	30208

Paid PCNs - Total	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Totals
Lower - Discounted - £25	676	701	581	507	543	623	622	689	655	651	595	615	7458
Higher - Discounted - £35	1145	1085	1008	1051	1057	1130	1254	1101	1143	940	888	1157	12959
Lower - Full - £50	91	101	70	80	72	65	97	79	80	103	78	85	1001
Higher - Full - £70	140	131	142	151	119	144	133	139	113	153	111	151	1627
Lower plus CC £75	25	20	33	29	40	37	30	19	33	53	37	30	386
Lower plus legal £82	26	25	24	20	14	5	25	12	8	3	5	1	168
Lower plus legal £83	0	0	0	0	1	9	5	9	11	14	20	17	86
Higher plus CC £105	68	63	67	58	48	52	48	44	44	60	55	59	666
Higher plus Legal £112	37	42	52	35	30	27	30	30	17	10	10	5	325
Higher plus Legal £113	0	0	0	0	2	9	13	21	25	35	36	42	183
Total	2208	2168	1977	1931	1926	2101	2257	2143	2129	2022	1835	2162	24860

Paid PCNs - Value	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Totals
Lower - Discounted - £25	£16,900	£17,525	£14,525	£12,675	£13,575	£15,575	£15,550	£17,225	£16,375	£16,275	£14,875	£15,375	£186,450
Higher - Discounted - £35	£40,075	£37,975	£35,280	£36,785	£36,995	£39,550	£43,890	£38,535	£40,005	£32,900	£31,080	£40,495	£453,565
Lower - Full - £50	£4,550	£5,050	£3,500	£4,000	£3,600	£3,250	£4,850	£3,950	£4,000	£5,150	£3,900	£4,250	£50,050
Higher - Full - £70	£9,800	£9,170	£9,940	£10,570	£8,330	£10,080	£9,310	£9,730	£7,910	£10,710	£7,770	£10,570	£113,890
Lower plus CC £75	£1,875	£1,500	£2,475	£2,175	£3,000	£2,775	£2,250	£1,425	£2,475	£3,975	£2,775	£2,250	£28,950
Lower plus legal £82	£2,132	£2,050	£1,968	£1,640	£1,148	£410	£2,050	£984	£656	£246	£410	£82	£13,776
Lower plus legal £83	£0	£0	£0	£0	£83	£747	£415	£747	£913	£1,162	£1,660	£1,411	£7,138
Higher plus CC £105	£7,140	£6,615	£7,035	£6,090	£5,040	£5,460	£5,040	£4,620	£4,620	£6,300	£5,775	£6,195	£69,930
Higher plus Legal £112	£4,144	£4,704	£5,824	£3,920	£3,360	£3,024	£3,360	£3,360	£1,904	£1,120	£1,120	£560	£36,400
Higher plus Legal £113	£0	£0	£0	£0	£226	£1,017	£1,469	£2,373	£2,825	£3,955	£4,068	£4,746	£20,679
	£86,616	£84,589	£80,547	£77,855	£75,357	£81,888	£88,184	£82,949	£81,683	£81,793	£73,433	£85,934	£980,828

	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Totals
Additional part payments of PCNs	£3,040	£4,168	£3,480	£2,413	£2,099	£1,764	£506	£1,882	£2,899	£1,814	£2,350	£3,319	£29,734



Challenges	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Totals
Reviewed	456	512	398	475	386	503	512	489	401	391	374	402	5299
Granted	131	192	143	197	168	191	191	172	158	139	122	125	1929
Percentage	28.73%	37.50%	35.93%	41.47%	43.52%	37.97%	37.30%	35.17%	39.40%	35.55%	32.62%	31.09%	36.40%

Cancelled for other reason	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Totals
Admin Error	1	1	1	0	0	0	0	0	0	1	0	1	5
Bankrupt (WO)	0	1	1	0	0	0	0	0	0	0	0	0	2
Foreign Vehicle	3	1	2	0	1	0	0	0	0	0	0	0	7
General Reason	10	7	10	11	7	7	6	5	11	5	6	5	90
Goodwill - Disabled Overstay	0	0	0	0	0	0	0	0	0	0	0	0	0
No Trace	25	41	58	48	38	53	55	75	41	51	11	3	499
Not Enforceable	0	0	0	0	0	0	0	0	0	0	0	0	0
NPAS - No Contest	3	4	2	2	3	5	1	1	1	1	2	1	26
P&D Machine Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
PA Error	6	7	12	6	7	5	15	11	9	8	5	8	99
DVLA Mismatch	0	0	0	1	0	0	0	0	0	1	0	0	2
PCN not issued/served/spoilt	52	55	52	50	43	30	36	64	30	29	38	46	525
Proof of Loading	0	0	0	0	0	0	0	0	0	0	0	0	0
Test/Warning Notice	2	3	7	5	2	3	2	2	2	0	0	0	28
Valid ticket/permit	0	0	0	0	0	0	0	0	0	0	0	0	0
Vehicle Breakdown	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	102	120	145	123	101	103	115	158	94	96	62	64	1283

	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Totals
Vehicles Immobilised	0	0	0	0	0	0	0	0	0	0	0	0	0
Vehicles Removed	0	0	0	0	0	0	0	0	0	0	0	0	0

## Areas patrolled

The statistics below highlight how many patrols have been undertaken within a specific area.

Place	Apr-16	Ma y-16	Jun -16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Total Days
ALFORD	1		4	3	2	1	1	2	4	3	3	7	31
ANCASTER			1				1				1	1	4
ANDERBY CREEK	1			2	9	3	1		2		1	1	20
BARDNEY				1	1	1						1	4
BARKSTON											1	1	2
BILLINGBOROUGH			2	1	2						2		7
BILLINGHAY					1				1		1	1	4
BLYTON				1	1	1	1	1		1		1	7
BOSTON	30	30	28	31	31	30	31	30	29	30	26	31	357
BOURNE	3	4	2	4	4	3	3	6	6	1	3	8	47
BRACEBRIDGE HEATH		1		1			1				2	1	6
BRANSTON				3			1				2	3	9
BURGH LE MARSH				1	1							2	4
BUTTERWICK					1						1	2	4
CAENBY CORNER					1		1					1	3
CAISTOR		1		1	4	2	3			1	3	3	18
CHAPEL ST LEONARDS	1	1	3	6	1		1	1	2	2	2	3	23
CHERRY WILLINGHAM					2	1		3			1	1	8
COLSTERWORTH								1					1
CONINGSBY		1			1						1	1	4
COWBIT													0
CRANWELL				1			1	1	1	3	3	3	13
CROWLAND	1			1					1			1	4
DEEPING ST JAMES	2			1		2			1			1	7
DIGBY				1							1	3	5
DONINGTON						1	2	6	5	1	1	2	18
EASTON					1								1
EDENHAM				1									1
EWERBY				1							2		3
FISHTOFT	2	2		1		1					2	2	10
FLEET											1		1
FOSDYKE BRIDGE													0
FRISKNEY					1							1	2
GAINSBOROUGH	29	31	27	27	27	26	26	27	25	27	22	27	321
GOSBERTON		1					1		1	1			4
GRANGE DE LINGS								1	2				3
GRANTHAM	30	31	30	31	31	30	31	30	27	28	27	31	357
GREAT GONERBY							1				1	1	3
GREETWELL													0

Place	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Total Days
GRIMOLDBY						1					1		2
HALLINGTON													0
HEAPHAM													0
HECKINGTON		1		1			2	5	1	6	3	3	22
HEIGHTON				1	1	1						1	4
HEMSWELL CLIFF				1	1		1					1	4
HOGSTHORPE	1		1	1	1	1	2		2		1	1	11
HOLBEACH				2	1	2	4	1	1	1	1	2	15
HORNCastle		2	4	5	2	4	1	6	1	4	2	5	36
INGOLDMELLS	5	1	10	11	2	3	4	1	2	1	3	3	46
KEELBY										1		2	3
KETTLETHORPE													0
KIRTON		1	1		2	1	1				1	2	9
LEA				1	1	1	1			1		1	6
LEADENHAM													0
LEASINGHAM				1							2	1	4
LINCOLN CITY	30	31	30	31	31	30	31	30	29	30	28	31	362
LONG BENNINGTON						1					1	1	3
LONG SUTTON					1	2	4	1			1		9
LOUTH	30	31	27	26	29	27	26	29	26	25	23	27	326
MABLETHORPE	28	31	30	31	31	30	2	7	5	5	1	8	209
MANBY						2	1					1	4
MARKET DEEPING	2	4	3	3		3	1		1			1	18
MARKET RASEN	1	2	2	2	4	3	3	4		4	5	4	34
METHERINGHAM				1			2	2	1	2	4	3	15
MORTON		1	2	1	1	1	1	1		1		1	10
MOULTON						1	3	1			1		6
NAVENBY				1			1				3	2	7
NETTLEHAM		3			2			1		2	1	1	10
NORTH COCKERINGTON						1		1			1		3
NORTH HYKEHAM	1	5	3	5	7	6	8	5	3	4	2	5	54
NORTH SOMERCOTES						1					1		2
ODDER													0
OLD LEAKE											1	2	3
PARTNEY													0
PINCHBECK				1			1		1				3
QUARRINGTON				1							2		3
RAF SCAMPTON													0
REEPHAM					1			1				1	3
RISEHOLME													0
RUSKINGTON				2	1	1	4	2	1	2	4	3	20
SAXILBY				1	2	1	2	2	1	1		2	12
SCAMPTON	1		1	1		1	1		3		1	4	13
SCOPWICK				1		1	1				1	3	7

Place	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Total Days
SCOTHERN					1			1				1	3
SCOTTER				1	1	1	1	1		1		1	7
SIBSEY		1		1	1						1	1	5
SKEGNESS	30	31	30	31	31	30	31	30	29	30	26	31	360
SKELLINGTHORPE					2	1	2	1				1	7
SLEAFORD	30	31	28	26	27	26	26	27	27	26	23	27	324
SOUTH HYKEHAM			1	1			3	1	1	2	1	4	14
SPALDING	30	30	27	26	28	25	24	25	24	27	23	27	316
SPILSBY	1	1	2	3	3	1	1		2	1	2		17
STAMFORD	30	31	30	31	31	30	31	30	29	30	26	31	360
STICKNEY					1		1		1			1	4
STOW					1			1				1	3
STURTON BY STOW													0
SUTTON BRIDGE	1					1	4	5	1		2	4	18
SUTTON ON SEA	28	28	29	30	31	29	1	3		2	1		182
SWINESHEAD					1						1	2	4
TATTERSHALL	1				1	1					1	1	5
THEDDLETHORPE													0
THONOCK													0
THORPE ON THE HILL	1			1		1			1				4
THREEKINGHAM													0
TIMBERLAND					1						1	1	3
TORKSEY	15	16	13	17	7	13	18	16	21	18	12	19	185
TOYNTON ALL SAINTS							1				1		2
USSELBY						1						1	2
WADDINGHAM				1	1		1	1		1		1	6
WADDINGTON				1			1	1		2	3	2	10
WAINFLEET ALL SAINTS			1		1				1			3	6
WASHINGBOROUGH			2	4	3	4	2					1	16
WELTON					1			1				1	3
WHAPLODE													0
WIGTOFT													0
WILLINGHAM BY STOW					1			1				1	3
WITHAM ST HUGHS		2					4	1					7
WOODHALL SPA			1	3	1	2	1				1	2	11
WRAGBY				1	2	1	1	2			1	2	10
WYBERTON					1		1	1			1	2	6



## Annual Account

The following account is for Lincolnshire County Council from 1<sup>st</sup> April 2016 to 31<sup>st</sup> March 2017 for on-street parking enforcement and the costs of running the service.

<b><u>Income</u></b>	
Penalty Charges	£1,010,561
District Council Operational Costs	£25,543
Total	£1,036,104
<b><u>Costs</u></b>	
Enforcement Contract	£725,933
Notice Processing Contract	£177,638
Council costs	£64,635
Total	£968,206
<b><u>Surplus</u></b>	£67,898

In line with the Traffic Management Act 2004, any surplus arising from on-street parking and enforcement is ring-fenced and can only be used for the provision of the enforcement service, supplying or making good parking facilities, transport projects, environmental projects or if the council feels that none of these are required, the funds can be set aside against potential losses for up to 5 years. As part of the Councils drive toward further efficiency the Parking Account surplus is to be scrutinised to ensure that it could be applied across the full remit as laid out under the TMA 2004.

Lincolnshire County Council receives no income for on-street parking, preferring to provide free limited waiting parking in town centres, helping to support local businesses and services by encouraging more visitors.

Surplus income has previously been spent to help finance the CCTV Pilot enforcement scheme currently being undertaken outside of selected schools in Lincolnshire. The pilot is ongoing and a report will be presented to the Highways and Transport Scrutiny Committee shortly to outline the findings of the trial.

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